

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 17th day of December' 2022
C.G.No.44/2022-23/Tirupati Circle

Present

Sri. K. Ramamohan Rao

Sri. S.L. Anjani Kumar

Smt. G. Eswaramma

***Chairperson (I/c) &
Member (Finance)
Member (Technical)
Independent Member***

Between

S.Balasubramanyam Reddy,
S/o. S. Jayarama Reddy,
Chigurupalem,
Cherivi Panchayat,
Irugulam (P),
Satyavedu (M),
Chittoor Dt.

Complainant

AND

1. Deputy Executive Engineer/O/Nagalapuram
2.Executive Engineer/O/Puttur

Respondents

ORDER

1. The complainant given a representation during Vidhyuth Adalath conducted by this forum on 11.8.2022 stating that he is residing at Chigurupalem and he is getting low voltage and facing frequent supply interruption due to DTR over loaded. Hence requested the forum to resolve his grievance. The case was registered as C.G.No.44/2022-23/Tirupati Circle and sent to respondents for written submission.
2. Respondent. No. 2 submitted written submission stating that complainant Sri S. Balasubramanyam Reddy S/o.S. Jayarama Reddy, Chigurupalem (V) Sathyavedu (Mandal) of Operation Section Cherivi submitted a complaint during Vidyuth Adhalath conducted on 11.08.2022 requesting to provide Additional DTR at Chigurupalem (V).

After inspection of existing DTR's capacity and connected loads in Chigurupalem Village, an Estimate was prepared for Additional DTR and the estimate was

submitted to higher authorities vide WBS No. T-0222-05-03-11-05-003 and awaiting for sanction. He further stated that the work will be completed on or before 31.12.2022. Hence requested to close the grievance.

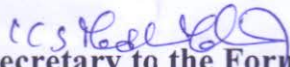
3. When the staff of this forum contacted over phone @ 4.00PM on 12.12.2022 to communicate regarding personal hearing through video conferencing which is scheduled on 13.12.2022, the complainant Mr.S. Bala Subramanyam Reddy has replied that his grievance was resolved by the department, expressed his satisfaction and requested the forum to close the case.
4. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off in favor of the complainant.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson (I/c)

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 17th December '2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.